Does an 80% reduction in support calls for Healthcare sound to good to be true Not with WebData Control.

WEBDATA CONTROL

We do this by actively removing unnecessary data including cookies, history and temporary web data, synchronising favourites across browsers and ensuring the optimum browser is used for each task to optimise browser performance and minimise security risks.

Providing a better user experience so that you can focus on 5-star healthcare!

The use of digital devices by healthcare professionals has grown significantly and will likely continue to do so...

Clinicians and professionals tend to use multiple browsers to carry out routine tasks to deliver optimum patient care. For efficiency, Clinicians often bookmark and favourite high frequency websites.

However, this with browsing over time bloats the web cache and retains unnecessary tracking and advertising cookies. This slows and degrades applications, extends logon times and consumes storage, leading to increased IT support calls.
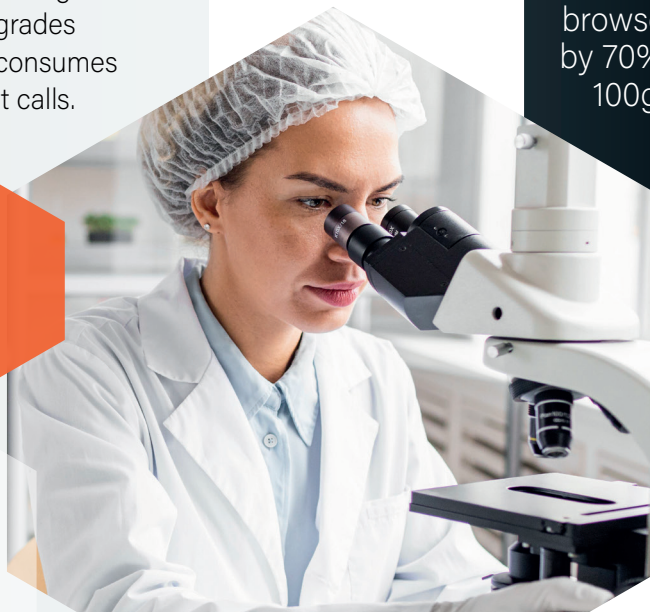
WebData Control actively removes unwanted and unnecessary data including cookies, history and temporary web data to maximise performance. Our Favorites Synchronization feature also allows user defined favourites to be displayed in a single browser whilst also synchronizing across all browsers ensuring an enriched user experience no matter which browser is being used.

Outcome

- Persisting user experience across browsers and sessions without impacting storage costs or maintenance cycles
- Only retaining cookie and cache data needed for user experience to keep logon times low
- Reduced impact on support help desk

"Reduced profile and browser profile tickets by 70% and reclaimed 100gb in Storage"

ESB

The use of multiple browsers increases data and security risk as each browser operates independently. Using multiple browsers exponentially increases the risk of security threats.

IT have zero visibility and management capabilities when users choose their own web browsers. With WebData Control, IT teams can now provide clinicians with a consistent browsing experience, across multiple browsers, whilst mitigating security threats.

It goes without saying eliminating security risks is a lifeline when it comes to patient and user safety.

Outcome

- Eliminate browser security risks while improving user experience
- Reduced impact on support help desk

WebData Control means...

100GB
SAN storage reclaimed

30%
Reduction in login times

80%
Reduction in related support calls

"Reduced login times from 160 to 40 seconds"
Origin Bank

50%
Reduction in profile sizes

40%
Reduction in database size

98%
Reduction in cookies

No matter which browser you use, and how well you keep up with its updates, sooner or later you end up finding a website that doesn't quite work...

This could be at a crucial moment when trying to find information for a patient or a clinical decision. Some older applications only work in out-of-date browsers that you need to make available whilst restricting the usage of.

To guarantee clinicians have the best possible experience, Avanite's Browser Redirector ensures specific URLs or applications are opened in a particular browser, overcoming compatibility and rendering by automatically opening the optimum browser for the job giving back precious patient care time in a profession where every second counts.

Outcome

- Enriched user experience
- Reduced impact on support help desk

"We were instantly impressed with the web browser management capabilities, including appropriate history clean up and cookie management"
UKW

Results may vary, client to client.

Ready to see what WebData Control can do for you?
Get in touch today and we will show you the software in action.

www.avanite.com